

**Career Education Program Two-Year Review
Program Efficacy Report
Spring 2019**

Name of Department: Library Technology Program

Efficacy Team: M. Mayne, A. Tolstova

Overall Recommendation:

Continuation Conditional Probation

Rationale for Overall Recommendation:

The Library Technology program supports the mission of the college by preparing students to enter the workforce with a certificate or associates degree or to transfer to a 4-year institution. The Library Technology program was awarded a Strong Workforce grant, which is being used to update the curriculum, offer online courses, and develop new courses and even help with marketing the program. The program has updated their curriculum and provides a fully online option for completion of the certificate or degree now.

1. Purpose of this Program: Meets Does Not Meet

The Library Technology program supports the college mission by preparing students to enter the workforce and/or for transfer to a 4-year institution. The program prepares students for jobs as library paraprofessionals or support staff. More specific, training is aimed at fundamental knowledge of library services, principles and practices as it applies to specific library settings.

2. Demand for this Program: Meets Does Not Meet

The demand for the Library technology program remains steady, as it is the only Library Technology program in the Inland Empire. The program reports a projected 6.4 % job growth through the year 2024 based on California Employment Development Department data analysis.

3. Quality of this Program: Meets Does Not Meet

The program reports curriculum changes/updates, which will be in effective in the Fall 2019. The program will offer LIB 062 course online, LIB 071 course online and LIB 073 course online in the Fall of 2019. The program has a plan to develop a LIB 067 course for online and Face-to-Face delivery.

The program discussed a small drop in the student success and retention in the 2017-2018. The program states that only about half the SLO results were provided, which could explain the small drop in scores, acknowledging the need to correct this oversight. In general, the scores were in the 84.75 - 100% range.

4. External Issues: Meets Does Not Meet

The Library Technology program was awarded a Strong Workforce grant, which was used to update the curriculum and offer LIB 067 course online, and plans to expand advertisement for the program are being considered. The grant enabled the program to create a fully online option Fall of 2019.

5. Cost of this Program: Meets Does Not Meet

The Strong Workforce grant is helping defray the costs for increased offerings of the LIB 067 course, and assisted with the development of the LIB 071 course and the LIB 073 course.

6. Two-Year Plan: Meets Does Not Meet

The program clearly states what their plans are for the next two years to include: evaluation of the online program, SLO accountability, and advertisement to grow the program.

7. Progress on Previous Does Not Meets: Meets Does Not Meet

All areas received "Meets".